WEBGLIDER ISDN Terminal Adapter



Complimentary Software Services

Installation Guide







Product Code: TU120AE

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INTRODUCTION

General Software Installation Notes

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- Setting up WEBGLIDER with your software: Choose "WEBGLIDER" from the modem list (if a list is provided) or choose a standard/generic modem type ("standard autobaud" or "Hayes-compatible") and set your baud rate to 115,200bps.
- When using the Microsoft Windows 95 Dialer with the WEBGLIDER for PPP Internet connection, add &C1&D2&Q3 to EXTRA SETTINGS in the Advanced Connection Settings.

Registering with



You have two options for registering:

1. By calling PSINet. Then follow instructions for either:

Windows 95 (page 6) or Windows 3.x (page 15)

2. By analog (non-ISDN) modem (page 22).

IF YOU HAVE AN EXISTING ACCOUNT (and do not plan to use the supplied software, do the following):

- 1. Install the WEBGLIDER as described in the *WEBGLIDER Quick Tour Installation Guide*. Choose "WEBGLIDER" for the Dial-up Network Connection icon (**Windows 95**), and in your Internet software setup. Or, choose "Standard V.34 28800bps modem" in the Internet software setup if the WEBGLIDER is not listed.
- Add &Q3 &C1 &D2 to your initialization string to enable PPP. Or, &Q0 &C1 &D2 to enable V.120. PSINet's ISDN server uses PPP, while CompuServe's ISDN server uses V.120.

PSINET

A. IF YOU ARE REGISTERING WITH PSINET BY PHONE

WINDOWS 95 Users - Registering with PSINet by Phone

- 1. Call **1-800-827-7482** (in the U.S.) to sign up for a new Internet account.
- 2. You will be prompted for information including, but not limited to, the following:
- current credit card account information
- connect type: **PPP**
- PC or Mac: PC
- operating system: Windows 95
- 3. Your account will be set up by PSINet and you will be given signon information. This will include your user name and password. Depending on service loads, you may be called back with your account number.

Following is a summary of the steps that MUST be completed in Windows 95 before you can access the Internet using the WEBGLIDER.

- 1. You must install and configure your WEBGLIDER. See the *WEBGLIDER Quick Tour manual*.
- 2. You must install and configure Dial-Up Networking. See page 7.
- 3. You must install the TCP/IP protocol. See pages 8-9.

Installing and Configuring Dial-Up Networking

- 1. Start Windows 95 and select **START**, then **SETTINGS** then **CONTROL PANEL**.
- In Control Panel, double click ADD/ REMOVE PROGRAMS, then select the WINDOWS SETUP tab. This will list all Windows 95 components that can be added or removed.
- 3. Select COMMUNICATIONS then DETAILS, and check the box next to DIAL-UP NETWORKING, then select OK. You MUST select APPLY, (you may be asked for your original Windows 95 diskettes). Click OK for the changes to take effect. Windows will prompt you for identification information. Refer to the following example: Computer Name: Bob's

Computer (15 character





| Add/Remove Programs Properties | ? × |
|--|-------------------|
| Install/Uninstall Windows Setup Startup Disk | |
| To add or remove a component, click the check means that only part of the component will be in: what's included in a component, click Details. | |
| Components: | |
| 🖌 💽 Accessibility Options | 0.3 MB 🔺 |
| 🗹 📻 Accessories | 16.8 MB |
| 🗹 🗇 Communications | 0.6 MB |
| 🗹 🚭 Disk Tools | 1.1 MB |
| 🗹 🥘 Microsoft Exchange | 4.5 MB 💌 |
| Space required: | 2.2 MB |
| Space available on disk: | 391.9 MB |
| Description | |
| Includes accessories to help you connect to o | ther computers |
| and online services. | ther computers |
| 2 of 4 components selected | <u>D</u> etails |
| | <u>H</u> ave Disk |
| OK Canc | el <u>A</u> pply |

Installing TCP/IP protocol

- 1. Start Windows 95 and select **START** then **SETTINGS** then **CONTROL PANEL**.
- 2. In Control Panel, double click NETWORK, then select DIAL-UP ADAPTER, then ADD, PROTOCOL, ADD. Select MICROSOFT from the Manufacturers list, and TCP/IP from the Network Protocol list, then OK. (You

| Network | ? × |
|---|--|
| Configuration | |
| Select Network Component Type | <u>?×</u> |
| Select Network Protocol | X |
| | i want to install, then click OK. If you have lick Have Disk. |
| Manufacturers: Network Pro | otocols: |
| Image: Support of the second secon | I |
| | Have Disk |
| | OK Cancel |
| OK | Cancel |
| Control Panel | 💇 g3 - Paint |

may be asked for your original Windows 95 diskettes). TCP/ IP will now be listed as an installed Protocol component in the Network window.

3. Select **DIAL-UP ADAPTER**, **PROPERTIES**, then the **BINDINGS** tab, and ensure that there is a check mark in the box next to TCP/IP. Select **OK**.

| Network |
|--|
| Configuration Identification Access Control |
| Dial-Up Adapter Properties |
| Driver Type Bindings Advanced |
| Click the protocols that this adapter will use. Your computer must use the same protocols as other network computers you want to communicate with. |
| ✓ IPX/SPX-compatible Protocol |
| |
| |
| |
| |
| |
| |
| OK Cancel |

4. Click OK to finish and restart your system. Click CANCEL and do not log in when Windows 95 restarts.

READ THESE 4 NOTES BEFORE INSTALLING THE PSINET INTERNET VALET SOFTWARE:

- 1. Spelling and case (upper/lower) are crucial; type in all information exactly as specified by PSINet.
- 2. During software installation, you will be required to enter account information provided to you by PSINet when you sign up for a new account.
- 3. Make sure the WEBGLIDER configuration software has already been installed. (See the *WEBGLIDER Quick Tour Installation Guide*.)
- 4. Turn on the WEBGLIDER before you make your first connection. Remember: The DS indicator must be on solid before the WEBGLIDER is ready to dial out. If the DS light blinks continuously, you have made an error in programming the WEBGLIDER. See page 19 of the WEBGLIDER Quick Tour Installation Guide.

Now, continue with the installation instructions for Valet and Windows 95 on the next page.

VALET and Windows 95

NOTE: If any version of Microphone software is installed on your system, read the SETUP.TXT file on the Internet Valet Disk1•SETUP before continuing.

- 1. Insert the Internet Valet Disk1•SETUP into your floppy drive.
- 2. Start Windows 95 click **START** then **RUN** then type **A:SETUP** or **B:SETUP** and click **OK** to begin the Internet Valet Installation. Follow all on-screen directions.
- 3. Select **CHANGE MODEM**. Choose the WEBGLIDER if available, or Standard Autobaud as the modem. Choose the COM port to which the WEBGLIDER is attached. Select your time zone. **Do not install the Winsock**.



6. In the **SETUP OPTION** menu, use the down arrow to select **CONFIGURE PROGRAMS** and **TCP/IP** and click **NEXT**.

- 7. Fill in the Personal Information and click **NEXT**. If this screen has fields for **CREDIT CARD** information, you have selected the wrong Setup Option. Click **BACK** and choose **CONFIGURE PROGRAMS and TCP/IP**. When you register Internet Valet, you are eligible for free Technical Support from Software Ventures.
- 8. Fill in the ACCOUNT INFORMATION screen, with the information provided to you when you signed up with PSINet. Click NEXT to continue. Below are definitions for information you will be entering:

| PSINet's Instant InterRamp - Configure | Applications 🔀 |
|--|----------------|
| Account Information | |
| POP Login: | 2 of 3 |
| Password: | |
| Email Address: | |
| Mail Servers | |
| SMTP Server: | |
| POP3 Server: | |
| News Server | |
| NNTP Server: | |
| Print More Information | |
| Back Nex | t> Cancel |

User Name/POP Login/Account Name (your user name) Password/Account Password/Authentication (your password) Email Address (your username @interramp.com) SMTP Server (smtp.interramp.com) POP3 Server (pop3.interramp.com) NNTP Server (usenet.interramp.com)

(NOTE: 'InterRamp' has two R's)

9. Fill in additional account information required (as shown below), then click **CONFIGURE** to finish configuring Internet Valet.

IP Address (leave blank) Protocol (PAP) Subnet Mask (leave blank) Gateway IP (supplied by PSINet) Domain Name (interramp.com) DNS IP (supplied by PSINet) Modem (WEBGLIDER or Standard Autobaud) Connection port (COM port to which the WEBGLIDER is attached) Phone/Internet Access Number (see list in Ordering Services manual) Account Name (your user name) Password (your password)

- 10. You will then be prompted "Do you want to setup Dial-Up-Networking". Click **NO**. You should have already completed this step (see page 7).
- 11. The Internet Valet Palette (Tool Bar) and Program Group will be opened.



12. Click the Dial-Up-Network icon on the Internet Valet Palette to start a connection to the internet. If this is your first time using Dialup Network, you will be taken automatically into **Make New**



Connection). Or, double-click Make New Connection. Type in PSI (or any name) as a new connection, erasing the default "My Connection". Choose WEBGLIDER from the "Select a Modem" list. Select **NEXT**. 13. Type in the Internet Access Number from PSINet, including area code, then select NEXT, then FINISH. You will now see the PSINet icon in the Dial-Up Networking program group as shown here.

| 🔯 Dial-Up Netw | vorking 💶 🗙 |
|--|---------------------|
| <u>F</u> ile <u>E</u> dit <u>V</u> iew | <u>C</u> onnections |
| <u>H</u> elp | |
| Make New Connection | PS) |
| 2 object(s) | |

To Logon to the Internet

- 1. Double-click the PSI icon you just created. Type in your PSINet Internet user name and password and click the Connect button.
- 2. Once the WEBGLIDER makes a connection, Dial-Up-Networking will report Connect xxx. Click NO, if you are asked to log on to Windows 95.



3. Start your Netscape Browser (or other Internet Valet program) by Clicking the Netscape icon on the Valet toolbar.



4. Now you should proceed to the *Internet Valet Quick Tour* manual, for a tour of the Internet. See the *Internet Valet Easy*

Reference manual that is supplied with the software for additional instructions.

NOTE: If the WEBGLIDER does not connect to the Internet, re-configure Internet Valet, and check all your configuration settings, especially your User Name and Password. YOU MUST USE YOUR PSINET INTERNET USER NAME AND PASSWORD TO LOG ON TO THE INTERNET. Remember, your account information is case-sensitive and spelling must be exactly as provided by PSINet.

NOTE: You can re-configure Internet Valet by running Valet Setup once the program is installed.

In the future, to connect to the Internet, open the Internet Valet group, then double-click on the Valet 'V' icon to start the program. Click the Dial-up Network icon from the tool bar, then double-click the PSINet icon to connect to the Internet. After the connection is made, start your Browser (e.g., Netscape) by clicking the Netscape icon on the Internet Valet toolbar.

WINDOWS 3.x Users - Registering with PSINet by Phone

- 1. Call **1-800-827-7482** (in the U.S.) to sign up for a new Internet account.
- 2. You will be prompted for information including, but not limited to, the following:
- current credit card account information
- connect type: **PPP**
- PC or Mac: PC
- operating system: Windows 3.x
- 3. Your account will be set up by PSINet and you will be given signon information. This will include your user name and password. Depending on service loads, you may be called back with your account number.

READ THESE 5 NOTES BEFORE INSTALLING INTERNET VALET SOFTWARE:

- 1. Spelling and case (upper/lower) are crucial; type in all information exactly as specified by PSINet.
- 2. During software installation, you will be required to enter account information provided to you by PSINet when you sign up for a new account.
- 3. Make sure the WEBGLIDER configuration software has already been installed. (See the *WEBGLIDER Quick Tour Installation Guide*.)

- 4. Choose Trumpet Winsock (if you do not already have Windows socket services installed) during the Internet Valet software installation.
- 5. Choose **PAP** (not PPP) during the software setup so that you will not have to change the login script.

Now, continue with the installation instructions for Valet and Windows 3.x on the next page.

VALET and Windows 3.x

NOTE: If any version of Microphone software is installed on your system, read the SETUP.TXT file on the Internet Valet Disk1•SETUP before continuing.

- 1. Insert the Internet Valet Disk1•SETUP into your floppy drive.
- 2. Start Windows 3.x select **FILE**, then **RUN** then type **A:SETUP** or **B:SETUP** and click **OK** to begin the Internet Valet Installation. Follow all on-screen directions.
- 3. Select **CHANGE MODEM**. Choose the WEBGLIDER if available, or Standard Autobaud as the modem. Choose the COM port to which the WEBGLIDER is attached. Select your time zone. **You MUST install the Winsock if you do not have Windows socket services installed**.



6. In the **SETUP OPTION** menu, use the down arrow to select **CONFIGURE PROGRAMS** and **TCP/IP** and click **NEXT**.

- 7. Fill in the Personal Information and click NEXT. If this screen has fields for CREDIT CARD information, you have selected the wrong Setup Option. Click BACK and choose CONFIGURE PROGRAMS and TCP/IP. When you register Internet Valet, you are eligible for free Technical Support from Software Ventures.
- 8. Fill in the ACCOUNT INFORMATION screen, with the information provided to you when you signed up with PSINet. Click NEXT to continue. Below are definitions for information you will be entering:

| PSINet's Instant InterRamp - Configure | Applications |
|--|--------------|
| Account Information | |
| POP Login: | 2 of 3 |
| Password: | |
| Email Address: | |
| Mail Servers | |
| SMTP Server: | |
| PQP3 Server: | |
| News Server | |
| NTP Server: | |
| Print More Information | |
| Kack Nex | t> Cancel |

User Name/POP Login/Account Name (your user name) Password/Account Password/Authentication (your password) Email Address (your username @interramp.com) SMTP Server (smtp.interramp.com) POP3 Server (pop3.interramp.com) NNTP Server (usenet.interramp.com) NNTP Server (usenet.interramp.com)

(NOTE: 'InterRamp' has two R's)

9. Fill in additional account information required (as shown below), then click **CONFIGURE** to finish configuring Internet Valet.

IP Address (leave blank) Protocol (PAP) Subnet Mask (leave blank) Gateway IP (supplied by PSINet) Domain Name (interramp.com) DNS IP (supplied by PSINet) Modem (WEBGLIDER or Standard Autobaud) Connection port (COM port to which the WEBGLIDER is attached) Phone/Internet Access Number (see list in Ordering Services manual) Account Name (your user name) Password (your password)

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10. The Internet Valet Palette (Tool Bar) and Program Group will be open.



a. Start (click) the TCP icon. Then double-click the Trumpet Winsock icon

to show call progress.

b. Select **FILE**, then **SETUP**, then type in a baud rate of 115200. Click OK to finish (you may need to restart

Network Configuration XX.XXX.XXX.XXX IP address Netmask Default Gateway XXXXXXXXXX Name server Time server Domain Suffix interramp.com 2048 TCP MSS 512 MTU 1500 TCP RWIN Packet vector Demand Load Timeout (secs) 120 TCP BTO MAX 60 □ Internal SLIP □ Internal PPP **Online Status Detection** 5 None 115200 Baud Rate O DCD (RLSD) check 🛛 Hardware Handshake O DSR check □ Van Jacobson CSLIP compression Cancel 0k

Trumpet Winsock; then repeat step a.).

c. Select **Dial**, then **Manual Login**, and type AT (press ENTER) until you get an OK response.



- d. After receiving an **OK**, type **AT &Q3 &C1 &D2** (press ENTER), then the **ESC** key to return to normal processing.
- **AT&Q3** sets the WEBGLIDER to PPP mode (required for PSINet).
- **AT&Q0** sets the WEBGLIDER to V.120 mode (required for CompuServe).

To logon to the Internet

- 1. Select **Dial**, then **Login**.
- Then double-click the Trumpet Winsock icon to show call progress. You will receive the messages "Connect xxxx", followed by "PPP Enabled", then the "ID Address" when a set



the "IP Address" when a successful connection is made.

- 3. Minimize the Trumpet Winsock.
- 4. DO NOT close Trumpet Winsock until you are ready to log off the Internet. (To close Trumpet Winsock, select FILE, then EXIT, then press ESC).
- 5. Start your Netscape Browser (or other Internet Valet program) by Clicking the Netscape icon on the Valet toolbar.



6. Now you should proceed to the *Internet Valet Quick Tour* manual, for a tour of the Internet. See the *Internet Valet Easy Reference* manual that is supplied with the software for additional instructions.

NOTE: If the WEBGLIDER does not connect to the Internet, re-configure Internet Valet, and check all your configuration settings, especially your User Name and Password. YOU MUST USE YOUR PSINET INTERNET USER NAME AND PASSWORD TO LOG ON TO THE INTERNET. Remember, your account information is case-sensitive and spelling must be exactly as provided by PSINet.

NOTE: You can re-configure Internet Valet by running Valet Setup once the program is installed.

In the future, to connect to the Internet, open the Internet Valet group, then double-click on the Valet 'V' icon to start the program. Click the TCP icon from the tool bar. After the connection is made, start your Browser (e.g., Netscape) by clicking the Netscape icon on the Internet Valet toolbar.

VALET and Windows 95

NOTE: If any version of Microphone software is installed on your system, read the SETUP.TXT file on the Internet Valet Disk1•SETUP before continuing.

- 1. Insert the Internet Valet Disk1•SETUP into your floppy drive.
- 2. Start Windows 95 click **START** then **RUN** then type **A:SETUP** or **B:SETUP** and click **OK** to begin the Internet Valet Installation. Follow all on-screen directions.
- 3. Select **CHANGE MODEM**. Choose the WEBGLIDER if available, or Standard Autobaud as the modem. Choose the COM port to which the WEBGLIDER is attached. Select your time zone. **Do not install the Winsock**.
- 4. Continue with **Internet Valet SETUP** and power on the WEBGLIDER. Click **NEXT** to continue.
- 5. At the Internet Valet Registration and Configuration screen click **NEXT**.
- 6. In the SETUP OPTION menu, use the down arrow to select SIGNUP for PSINet's Instant InterRamp, configure everything, and click NEXT.



7. Fill in the Personal Information and Credit Card information. Click Register (read all onscreen information). Choose a registration payment plan

| PSINet Instant InterRamp - Personal Information | | | |
|---|------------------|-------------------------|--|
| Name: | | 1 of 1 | |
| | M.Į. Last | Credit Card Information | |
| Organization: | | Card <u>Type</u> | |
| Address: | | Visa | |
| | | O MasterCard | |
| | | O Discover | |
| <u>C</u> ity: | State: ZIP: | O American Express | |
| Telephone: | FAX: | Card Number: | |
| Country: US | | | |
| | | Expiration: | |
| Modem Setup | More Information | | |
| | < Back Regi | ster Cancel | |

or choose free demo and click **CONTINUE** When you register Internet Valet, you are eligible for free Technical Support from Software Ventures.

- 8. When signup is complete, you will be prompted with all account information that you will need to connect to the Internet through PSINet.
- Choose a local phone number and click CONTINUE. Setup will then configure all the programs included in Internet Valet. You will also be prompted with your new PSINet Internet account name and password.

10. WRITE DOWN ALL THE ACCOUNT INFORMATION EXACTLY AS SHOWN.

To logon to the Internet

1. The Internet Valet Palette (Tool Bar) and Program Group will be open.



 Click the Dial-Up-Network icon on the Internet Valet Palette to start a connection to the internet. Double-Click the PSI icon you created on pages 12-13. Click the connect button.



3. Once the WEBGLIDER makes a connection, Dial-Up-Networking will report Connect xxx. Click NO, if you are asked to log on to Windows 95.



4. Start your Netscape Browser (or other Internet Valet program) by Clicking the Netscape icon on the Valet toolbar. See the *Internet Valet Easy Reference* manual that is supplied with the software.



5. Now you should proceed to the *Internet Valet Quick Tour manual* for a tour of the Internet.

NOTE: If the WEBGLIDER does not connect to the Internet, re-configure Internet Valet, and check all your configuration settings, especially your User Name and Password. YOU MUST USE YOUR PSINET INTERNET USER NAME AND PASSWORD TO LOG ON TO THE INTERNET. Remember, your account information is case-sensitive and spelling must be exactly as provided by PSINet.

NOTE: You can re-configure Internet Valet by running Valet Setup once the program is installed.

In the future, to connect to the Internet, open the Internet Valet group, then double-click on the Valet 'V' icon to start the program. Click the Dial-up Network icon from the tool bar, then double-click the PSINet icon to connect to the Internet. After the connection is made, start your Browser (e.g., Netscape) by clicking the Netscape icon on the Internet Valet toolbar.

VALET and Windows 3.x

VALET and Windows 3.x

NOTE: If any version of Microphone software is installed on your system, read the SETUP.TXT file on the Internet Valet Disk1•SETUP before continuing.

- 1. Insert the Internet Valet Disk1•SETUP into your floppy drive.
- 2. Start Windows 3.x select **FILE**, then **RUN** then type **A:SETUP** or **B:SETUP** and click **OK** to begin the Internet Valet Installation. Follow all on-screen directions.
- 3. Select **CHANGE MODEM**. Choose the WEBGLIDER if available, or Standard Autobaud as the modem. Choose the COM port to which the WEBGLIDER is attached. Select your time zone. **You MUST install the Winsock if you do not have Windows socket services installed**.
- 4. Continue with **Internet Valet SETUP** and power on the WEBGLIDER. Click **NEXT** to continue.
- 5. At the Internet Valet Registration and Configuration screen click **NEXT**.
- 6. In the SETUP OPTION menu, use the down arrow to select SIGNUP for PSINet's Instant InterRamp, configure everything



configure everything, and click NEXT.

Fill in the Personal Information and Credit Card information. Click Register (read all onscreen information). Choose a registration payment plan or

| PSINet Instant InterRamp - Personal Information | | | |
|---|---------------|------------------|-------------------------|
| Registration Info | rmation | | |
| Name: | | | 1 of 1 |
| | <u>F</u> irst | M.Į. Last | Credit Card Information |
| Organization: | | | Card <u>T</u> ype |
| <u>A</u> ddress: | | | ● Visa |
| | | | O MasterCard |
| | | | O Discover |
| <u>C</u> ity: | | State: ZIP: | O American Express |
| Telephone: | | FAX: | Card Number: |
| Country: | us | _ | |
| | | | Expiration: |
| Mode | em Setup | More Information | |
| N | | < Back Reg | ister Cancel |
| | | | |

choose free demo and click **CONTINUE** When you register Internet Valet, you are eligible for free Technical Support from Software Ventures.

- 8. When signup is complete, you will be prompted with all account information that you will need to connect to the Internet through PSINet.
- Choose a local phone number and click CONTINUE. Setup will then configure all the programs included in Internet Valet. You will also be prompted with your new PSINet Internet account name and password.

10. WRITE DOWN ALL THE ACCOUNT INFORMATION EXACTLY AS SHOWN.

- 11. The Internet Valet Palette (Tool Bar) and Program Group will be open.
 - a. Start (click)

the TCP icon. Then doubleclick the Trumpet Winsock icon to show call progress.



Network Configuration

Default Gateway

None

O DSR check

Time server

TCP RWIN

b. Select **FILE**, then **SETUP**, then type in a baud rate of 115200.

Demand Load Timeout (secs) 120

🛛 Hardware Handshake

Cancel

□ Internal SLIP ⊠ Internal PPP

115200

□ Van Jacobson CSLIP compression

XX.XX.XXXXXX

interramp.com

XX.X.XX.X XX.X.X

Click OK to finish (you may need to restart Trumpet Winsock; then repeat step a.).

c. Select **Dial**, then

Manual

Login, and type AT (press ENTER) until you get an OK response.

0k

IP address

Name server

Domain Suffix

Packet vector

Baud Rate

Netmask



2048 TCP MSS 512

60

TCP RTO MAX

Online Status Detection

O DCD (RLSD) check

- d. After receiving an **OK**, type **AT &Q3 &C1 &D2** (press ENTER), then the **ESC** key to return to normal processing.
- AT&Q3 sets the WEBGLIDER to PPP mode (required for PSINet).
- **AT&Q0** sets the WEBGLIDER to V.120 mode (required for CompuServe).

To Logon to the Internet

1. Select **Dial**, then **Login**.



- 2. Then double-click the Trumpet Winsock icon to show call progress. You will receive the messages "**Connect xxxx**", followed by "**PPP Enabled**", then the "**IP Address**" when a successful connection is made.
- 3. Minimize the Trumpet Winsock.
- 4. DO NOT close Trumpet Winsock until you are ready to log off the Internet. (To close Trumpet Winsock, select FILE, then EXIT, then press ESC).
- 5. Start your Netscape Browser (or other Internet Valet program) by Clicking the Netscape icon on the Valet toolbar.



NOTE: If the WEBGLIDER does not connect to the Internet, re-configure Internet Valet, and check all your configuration settings, especially your User Name and Password. YOU MUST USE YOUR PSINET INTERNET USER NAME AND PASSWORD TO LOG ON TO THE INTERNET. Remember, your account information is case-sensitive and spelling must be exactly as provided by PSINet.

NOTE: You can re-configure Internet Valet by running Valet Setup once the program is installed.

In the future, to connect to the Internet, open the Internet Valet group, then double-click on the Valet 'V' icon to start the program. Click the TCP icon from the tool bar. After the connection is made, start your Browser (e.g., Netscape) by clicking the Netscape icon on the Internet Valet toolbar.

Registering with CompuServe®

If you are signing up with a *new* account...

- Insert diskette 1 of 2 for CompuServe setup into your floppy drive (A: or B:). Run Setup from Program Manager (Windows 3.1) or Run from the Startup menu (Windows 95) Screens for Windows 95 and Windows 3.1 may vary slightly.
- 2. You are presented with an introductory screen including software licensing terms and other information. Select **Next** when ready.
- 3. You will be asked if you already have a Winsock installed. For Internet access, a Winsock installation is required. For Internet access through CompuServe, select **Install Winsock**, then select **Next**.
- 4. WinCIM will be installed into the destination directory automatically. To change the directory, select



Browse. If you are already a CompuServe member, uncheck the **Install Signup** box. Select **Next** to continue. Files are then copied to the specified directory on your hard drive.

- Next, you are prompted for the second installation diskette. A Program Group and icons are generated. First-time members will be prompted to sign up. Select Yes.
- 6. After reading the signup information, select **Proceed**, then:
- a. ISDN SIGNON: select Connect Settings, then set Baud Rate to 57600bps. Then set Connector to the COM port to which the WEBGLIDER is attached. Change the Access Number to 1-800-473-6282. Select Modem, then select WEBGLIDER (if available) or Hayes-compatible from Modem List. Set the Initialize field to AT &Q0 &C1 &D2 ^M. Select OK twice, then select Sign Me Up and continue with step 7. NOTE: Select Use Current (1-800-473-6282) Access Number when prompted.
- b. ANALOG SIGNON: select Sign Me Up to continue, or select other options for more information.
- 7. You are then asked for: Agreement Number, Resident Country, Payment method, Account Usage, and Serial Number. The agreement number and serial number can be found on the WinCIM envelope. Select **Proceed** when ready.
- 8. Next, you are asked for various personal data. Continue selecting **Proceed**. You are then presented with service agreement terms. When you are satisfied, proceed.

9. Specify Phone Dial Type, then select Proceed. Then specify the communications port, then OK. Now. select Sign Me Up and Baud Rate. Finally, select Sign **Up** to connect to CompuServe through your modem.

At the end of the signup process, you will receive a confirmation screen with an account number and password. CompuServe installation is now complete. A few **CompuServe ISDN access** numbers are as follows:

1-714-261-0583 (CA) 1-415-982-0401 (CA) 1-614-717-9700 (OH) 1-214-953-1152 (TX) 1-713-718-9541 (TX)

| Signup - Communications Port 🛛 🕺 | | |
|---|--|--|
| Select the communications port that your modem is using. Select Auto-Detect if you are unsure. | | |
| O COM 1 | | |
| © COM 2 | | |
| O COM 3 | | |
| O COM 4 | | |
| O Auto-Detect | | |
| NOTE: | | |
| If you (or the Auto-Detect feature) select an incorrect communication port, you may encounter problems during the connection process. If this happens, you will need to determine the correct communications port to which your modem is connected and then re-run the Signup program. Please refer to your computer and/or modem documentation for assistance. If you are still unable to determine the correct port, please contact CompuServe's Customer Service department for further assistance. | | |
| | | |
| Signup - Account Information | | |
| Welcome to CompuServel Local Access | | |
| User ID: 103654,3174 Password: ALPINE+STARK Primary: 954-426-0228 Secondary: 954-489-0001 CompuServe | | |
| Write down your User ID and Password. | | |
| * Keep your password in a secure and private place. NEVER give your password to anyone. It is the key to your account. | | |
| Your User ID number, password, and the local access phone number have been placed in your Session Settings. The best phone number for your area was selected. [If this number is not a local call, you may need to modify the Phone Number by changing the connect settings in your communications software.] | | |
| Proceed | | |

Select **GO Membership Services** when you are logged into CompuServe for a complete up-to-date list of CompuServe ISDN access numbers. Any number listed with V.120 as the protocol is an ISDN access number.

If you have an *existing* CompuServe account...

Make the following changes in order to use the WEBGLIDER for ISDN access:

- 1. Start WinCIM. Change your Access Phone Number to one that supports ISDN. A few CompuServe ISDN access numbers are as follows:
- 1-714-261-0583 (CA) 1-415-982-0401 (CA) 1-614-717-9700 (OH) 1-214-953-1152 (TX) 1-713-718-9541 (TX)

Select **GO Membership Services** when you are logged into CompuServe for a complete up-to-date list of CompuServe ISDN access numbers. Any number listed with V.120 as the protocol is an ISDN access number.

2. Select **SPECIAL**, then **SESSION SETTINGS**. Set the baud rate to 57.6Kbps.

| Setup Session Settings | | × |
|-------------------------|------------------------|----------------|
| Session | | OK |
| Current: CIS Connection | ▼ Ne <u>w</u> Delete | 00 |
| | | <u>M</u> ore |
| Alternate: [None] | Connector: COM2: | |
| Name: | Baud Rate: 57600 💌 | M <u>o</u> dem |
| | | LAN |
| <u>U</u> ser ID: | Network: CompuServe | Evilation |
| Password: | Dial Type: Tone | Cancel |
| | | |
| Acce <u>s</u> s Phone: | Use Winsock: Configure | <u>H</u> elp |

- 4. Then select **MODEM** from the Session Settings screen.
- 5. Choose the WEBGLIDER from the Modem list or a standard Hayescompatible modem.
- 6. Set the modem initialization string to: AT &Q0 &C1 &D2 ^M and click OK twice to finish.

| Modem Contro | l Strings | | × |
|--------------------|-------------------|----------------------|--------------------|
| <u>M</u> odem: | Boca Research | WEBGLIDER | - |
| Initialize: | AT &Q0 &C1 &D2 ^M | | |
| <u>P</u> refix: | AT | <u>S</u> uffix: | ۸M |
| Dial <u>T</u> one: | DT | <u>D</u> ial Pulse: | DP |
| <u>R</u> eset: | &F | Ha <u>ng</u> Up: | НО |
| <u>E</u> scape: | +++ | <u>A</u> cknowledge: | ок |
| <u>C</u> onnect: | CONNECT | <u>F</u> ailure: | NO CARRIER |
| Error Corre | ction: | 🗖 Data Compre | ession: |
| - Modem Sec | urity | 🗖 Spea | ker <u>O</u> ff |
| <u>U</u> ser ID | | | |
| Pass <u>w</u> ord | | ок с | ancel <u>H</u> elp |



Start your operating system as you normally would.

WINDOWS 95: Select START, then RUN and type A:SETUP (or B:SETUP).

WINDOWS 3.X: Select FILE, then RUN and type A:SETUP (or B:SETUP).

NOTE: If ProShare is provided on CD-ROM, the path will change from A:SETUP (B:SETUP) to D:\PROSHARE\DISK1\SETUP.

After files are copied, start ProShare. Click **CONFERENCE**, then **SETUP**.

- 1. Check the **MODEM** box, then click **SET MODEM**.
- 2. Choose the WEBGLIDER (or Hayes-compatible) from the **MODEM TYPE** list.



3. Check the USE HIGH-SPEED BAUD RATES box and then set the baud rate to 115200bps.

- 4. Make sure the **PORT** selected is the COM port to which the WEBGLIDER is attached (typically COM2 as shown in our earlier examples).
- 5. Check the **CUSTOMIZE MODEM STRINGS** box, then set **INITIALIZE**: to **AT &Q0 &C1 &D2**. Click **OK** twice to finish.

NOTE: For detailed operating instructions, see Intel ProShare's on-line documentation which is generated in the ProShare program group when the software is installed. Remember: to use ProShare, you and the person you are calling must both have ProShare installed.

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TU120AES.PM5



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