DMP 250 (26-2886)

Error Messages

If the DMP 250 detects any trouble during operation, it lights or flashes the ALARM indicator and displays an error message. Respond to these messages as described below.

PAPER EMPTY

The printer is out of paper. The ALARM indicator lights and the printer goes off line. Load more paper.

PAPER JAM

A paper jam has occurred. The ALARM indicator lights and the printer goes off-line. Remove the jammed paper, then press ON LINE.

DATA IN BUFFER

Data exists in the buffer when you:

- $^{\circ}$ Load a macro (either in menu mode or quick mode).
- ° Change the emulation mode.

The ALARM indicator lights and printing stops. After two seconds, the printer returns to the condition it was in before the error message appeared. To discard data in the buffer, move the selection bar to ON LINE and press ON LINE to set the printer off-line. Then press and hold QUIET/SAVE for three seconds. The display flashes the message BUFFER INITIAL and the buffer is cleared.

HEAD HOT WAIT

The print head is too hot. The ALARM indicator flashes and the printer stops printing. You do not need to do anything. When the print head cools down, the ALARM light goes off, the display changes to ON LINE, and printing resumes.

HOME ERROR

The print head was not positioned properly. The ALARM indicator lights and the printer goes off line. Check to be sure that there is no foreign matter in the printer. Remove the foreign matter, if you find any. Turn off the printer, then turn it on again.

RAM ERROR / EEPROM ERROR

The ALARM indicator lights and the printer goes off line. If either of these messages appears, turn off the printer, then turn it on again. If the message appears again, contact your local Radio Shack store for assistance. LEVER ERROR

This error message appears when you change the paper select lever when the paper is loaded. Make sure which paper, single sheet or fanfold paper, you are using and set the lever correctly.