Model 99 (160-0537) Troubleshooting Faxback Doc. # 7934

If you follow the instructions in this manual and still have trouble operating your VCR, refer to the following troubleshooting chart.

SYMPTOM	POSSIBLE CAUSE	CORRECTIVE ACTION
No power.	The power cord is not connected.	Plug the power cord into an AC outlet.
Timer recording is not possible.	The program timer is not set or is set incorrectly.	Set the program time: correctly.
	The power is on.	Turn off the power.
Cannot record.	The erase-protection tab is missing.	Place a piece of plastic tape over the tab hole.
Picture is poor on playback.	The TV channel selector is not set to the proper channel.	On playback, set the TV channel selector to Channel 3 or 4.
	The TV fine tuning is not set correctly.	Fine tune your TV.
	Audio/video connections are incorrect.	Double-check all connections.
Video distortion on playback.	The video heads are dirty.	Have the video heads cleaned.
	The tracking is not properly adjusted.	Adjust the tracking for a better picture
No picture on playback.	The TV is not set to the proper channel.	Set it to the correc channel (channel 3 o 4)
	Audio/video connections are incorrect.	Double-check all connections.
Operation buttons do not work when the power is on and the cassette is inserted.	The internal mechanism might need to be reset.	Press EJECT on the VCR several times.
Off-the-air TV programs cannot	The connections are not correctly made.	Recheck the connections
	INPUT select is not set correctly.	Set INPUT select to tuner mode.
Remote control does not operate.	The batteries are weak or dead.	Replace the batterie

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